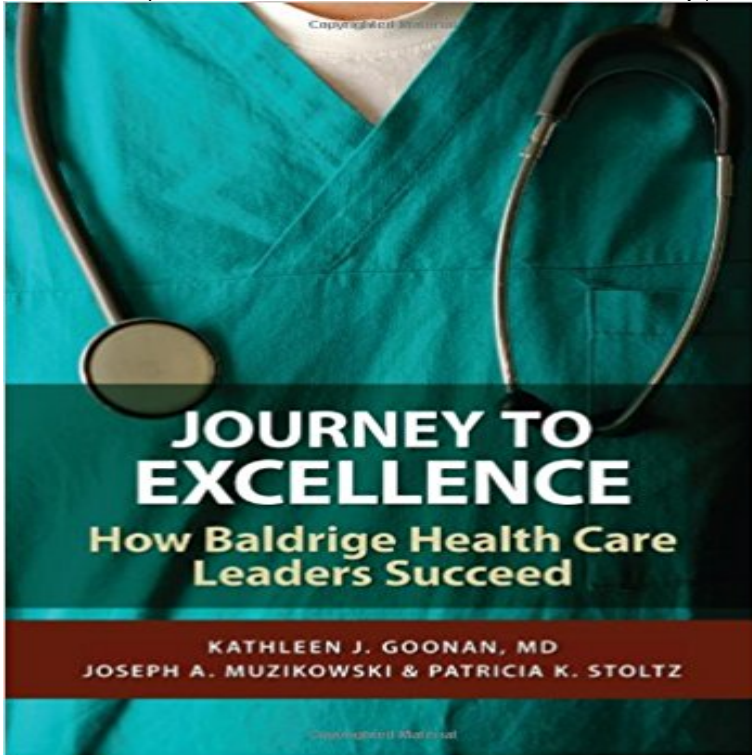


Journey to Excellence: How Baldrige Health Care Leaders Succeed



This book is based on several years study of the nine Baldrige Award winners from health care. It describes how these organizations approached their Baldrige journey and what other health care leaders should do to reap similar benefits. To fully understand the journey for these nine organizations and their return on investment, the authors studied each of their 50-page award applications, presentations at national and regional meetings, and other publications by or about them. Additionally and most importantly, CEOs and other senior leaders were interviewed at length. The questions asked of these leaders followed three basic themes:

How did you successfully use the Baldrige framework to drive improvement?
What would you recommend other organizations do to gain the value you have from a Baldrige journey?
What can we learn from you that would help other organizations manage their improvement journeys to maximize the value they gain?

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Kathleen Goonan [LinkedIn](#) Aug 20, 2016 - 14 sec FAVORIT BOOK Journey to Excellence: How Baldrige Health Care Leaders Succeed READ NOW Marti Beltz Bio - ASQ Healthcare Division Journey to Excellence. How Baldrige Health Care Leaders Succeed. MD Kathleen J. Goonan, Joseph A. Muzikowski, Patricia K. Stoltz. Softcover, 248 pages Journey to Excellence: How Baldrige Healthcare Leaders Succeed Journey to Excellence: How Baldrige Health Care Leaders Succeed. Kathleen J. Goonan, MD, Joseph A. Muzikowski, and Patricia K. Stoltz. For the last several years, Journey to Excellence: How Baldrige Health Care Leaders Succeed Martha (Marti) E. K. Beltz has over twenty years of experience in health care quality. contributor and editor to the book, Journey to Excellence: How Baldrige Health Care Leaders Succeed, Marti then co-authored her own book, Root Cause: A Journey to Excellence: How Baldrige Health Care This book is based on several years study of the nine

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