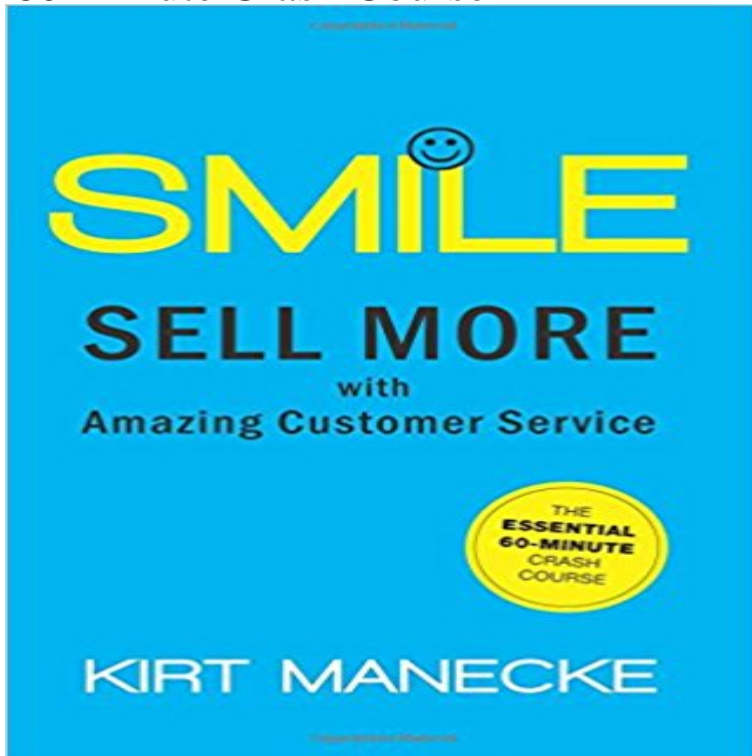


# Smile: Sell More with Amazing Customer Service. The Essential 60-Minute Crash Course



**LIGHTNING QUICK-THE ESSENTIAL 60-MINUTE CRASH COURSE** Looking for a quick, easy, fun way to train your staff in customer service and sales? Discover how to improve your customer service to increase sales, loyal customers, and long-term success TODAY! A Book of the Year Award Winner-Foreword Reviews Featured in Stores magazine by the National Retail Federation Create Profitable, Lifelong Customers in 60 Minutes or Less! Does your customer service team hurt your business? Don't have time to train your staff? Are you losing money as a result? Poor customer service costs U.S. businesses approximately \$83 billion annually. How much is it costing you? It's time to get that money back with excellent training anyone on your staff can learn in just 60 minutes. Why this Book? While there are many customer service and sales training books on the market, Smile has a unique advantage. It's a quick and easy read - a crash course. You can read it in 60 minutes or less. This means: 1) you and your staff will actually read it, and 2) you can start today. Simple, Quick, No Wasted Words Some people hate to read, but they will love reading Smile! In the spirit of The One Minute Manager, Smile is full of valuable, easily digestible, bite-sized content you can put to use at once. Smile gives you and your staff the techniques and words to sell more. Winner of 8 awards. The Perfect Employee Training Handbook Smile: Sell

More with Amazing Customer Service is a unique, super fast, simple and powerful training program packed with actionable tips, systems, and strategies. Bestselling author Kirt Maneckes award-winning training handbook can transform your staff into superior customer service and sales professionals no matter what their skill level or experience. And here's the best part: Smile is so easy to implement, you can get started on the training right away!

Discover How To: - Train your staff quickly and easily- Improve customer interactions for an immediate boost in sales - Build relationships and win repeat business for the long term- Convert dissatisfied customers into business evangelists - Ask for the sale or donation and actually get it- Boost sales and service confidence, and much, much more! Let Smile Be Your Trainer!

Can't afford expensive training or seminars? Smile is being used by businesses like Neiman Marcus, BancorpSouth, and many others. Join the business revolution that's improving both companies and lives. It's quick, affordable and instantly effective. If you want sales and customer service training that's fast and easy to understand and won't take months to pay off, then you'll love Maneckes' essential training method. Give each of your staff a copy of Smile and they will pay it forward to your customers. Buy the book to start smiling your way to business success today!

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